

Bills for service are rendered monthly and are due upon receipt. Late charges will be applied 20 days after the bill date. The late fee amount charged to the account is \$5.00 or 1.5% of each month's bill, whichever is greater. Failure to receive a bill does not relieve the customer of the obligation to pay the rates and charges applied. Monthly base charges are incurred regardless of occupancy or use. The City of Palm Coast has adopted conservation rates for its utility charges. This means that the rate increases as usage increases. Charges are applied based on the following rates:

	Single-Family or Duplex	Irrigation	Commercial / Multi-Family
Water			
Base Rate	\$ 13.46	\$ 6.74	Based on Meter Size
Usage (gallons)			
0-5,000	\$ 3.65	\$ 3.74	\$ 3.74
5,001 - 10,000	4.01	4.01	3.74
10,001 - 20,000	5.47	5.47	3.74
Above 20,000	6.56	6.56	3.74
Waste water			
Base Rate	\$ 11.29	\$ 0.00	Based on Meter Size
Usage (gallons)			
0 - 8,000	\$ 3.13	\$0.00	\$ 3.76
Above 8,000	0.00	0.00	3.76

Note: Rates outside Palm Coast city limits are 25% higher.
Usage rates are per 1,000 gallons.

Bills can be paid by cash, check, money order, or credit card. We accept Visa, MasterCard, Discover, and American Express. Payments can be made in person Monday through Friday, between 8am and 5pm at the Utility Dept located at 2 Utility Drive or at City Offices located at 160 Cypress Point Pkwy, Suite B-106. Bills can also be paid on-line at www.palmcoastgov.com or by calling 386-986-2360 and selecting option 1 and then press 1 again for the automated telephone system. Payments can be mailed in using the return envelope provided. Please do not mail cash. Credit card information may be provided on the payment stub in lieu of a check or money order.

NEVER MISS A PAYMENT AGAIN! STOP WORRYING ABOUT STAMPS, LOST CHECKS AND LATE FEES!





Sign up for Paperless billing. Automatic payments can be set up monthly from a credit card, checking or savings account. This is a FREE service for all customers. Sign up today! Go to www.palmcoastgov.com.

Please indicate any changes to your account:

New Mailing Address: _____

New Telephone Number: _____

Email address: _____

IF PAYING BY CREDIT CARD, FILL OUT BELOW:	
<input type="checkbox"/> 	<input type="checkbox"/> 
<input type="checkbox"/> 	<input type="checkbox"/> 
CARD NUMBER	EXP. DATE
PHONE NUMBER	AMOUNT PAID
SIGNATURE	